

FACILITATION SKILLS TRAINING

Facilitation training unlike any you've done before. Good facilitation comes from the heart, not only from the head.

www.createandevaluate.com.au/services/facilitationtraining/

Do your staff need facilitation skills training?

- Make your meetings **productive** every single time.
- Manage **difficult dynamics** before they even start.
- Boost **collaboration** with your stakeholders.

We'll give your team **practical tools** and techniques that are **tailored to their work** and existing skill levels.

We'll build their confidence as well as their skillset, creating lasting results from your investment.

What our clients say:

"Great facilitation is an art and Renée excels at it. Fantastic to work with Renée on upskilling 35 of our internal team at Moreton Bay Regional Council in facilitating for an outcome. Short, sharp, really effective training."

- *Leila Collins, Moreton Bay Regional Council*

"Renée demonstrated a thoughtful, enthusiastic and thorough approach to training delivery, and her relaxed training style really hit the mark for the team. The high attendance rate and very positive feedback from all participants showed how valuable Renee's teaching and coaching has been in building the knowledge and practical skills of our staff."

- *Claire van Wel, Queensland Government*



Tailored training topics:

- Facilitation basics - beginner or refresher.
- Support productive conversations and make collaborative decisions.
- Handle tricky dynamics and keep things on track.
- Structure your meeting for maximum results and engagement.
- Understand your individual facilitation style and self-awareness.
- Pick up new tips and phrases for your facilitator toolkit.
- Improve your presentation skills with facilitation techniques to promote audience engagement.
- Share experiences and learn from your peers.
- Engage respectfully with Aboriginal and Torres Strait Islander audiences.*
- Manage extreme nerves when public speaking.*
- Understand organisational psychology and theory behind team interactions.*

*Specialist trainers will be engaged.

Indicative costs

We quote on a case-by-case basis due to the tailored nature of our training.

We cater for all group sizes, skill levels and topics.

Ask us about tailoring training to your budget.

Indicative prices to give you an idea:

- **Facilitation Focus:** 2-day program for up to 20 participants. \$13,000 + GST
- **Longer Learning Series:** More in-depth training over 6 sessions for 30 participants. \$30,000 + GST
- **Deep Dive Course:** Deeper skill-building and evaluation of learning outcomes over 6 sessions, for 30 participants: \$50,000 + GST
- **1 on 1 Coaching:** 1.5 hour session booked on an as-needs basis. Get tips for a future facilitation session, debrief, or deep dive into an issue: \$350/session + GST

Feedback from participants:

"This is the best presentation training I have ever done. It's practical, useful, and I can put it all into practice."

"Everyone should take this course. It was so informative and everyone would benefit from this in their role and improve their chances in bettering their career."

"I now feel much more confident about facilitating discussions and handling potentially tricky situations."



Visit Renée's website or contact us for a no-obligation chat to discuss your training needs.

www.createandevaluate.com.au
0413 889 604



RENÉE MADSEN

is a freelance facilitator and Certificate IV qualified trainer based in Townsville, North Queensland.

Renée is well known for her warm and inclusive facilitation style that brings people together to achieve results and maximise efficiency.

Renée holds an Advanced Diploma of Group Facilitation and a Certificate in Engagement from the International Association of Public Participation (IAP2).

Renée is also trained in complex agreement negotiation and trauma-informed practice.

Renée is a sought-after facilitator across multiple fields including agriculture, environment, major infrastructure, defence, community services, all levels of government, small business and volunteering.

Renée has facilitated everything from small internal workshops to public forums of 100 people.

Contact Renée

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